



U.S. DEPARTMENT OF COMMERCE

National Oceanic and Atmospheric Administration
NOAA Finance and Administration
Central Administrative Support Center
Acquisition Management Division
Federal Building, Room 1756
601 E. 12th Street
Kansas City, Missouri 64106
(816) 426-7267 x241 Voice (816) 426-7530 Fax
EMail: Sharon.walker@noaa.gov

Public Notice

Posted on: October 6, 2005

PART: U.S. GOVERNMENT PROCUREMENT

SUBPART: **Acquisition of Services**

OFFADD: U.S. DEPARTMENT OF COMMERCE, NOAA, Central Region Acquisition Division, 601 E. 12th Street, Room 1756, Kansas City, MO 64106

REF NO: NFFKAE30-6-00011

SUBJECT: Establish a Purchase Order for Messages Center Services for Southeast Reef Fish Trap Initiaion and Termination Reporting

POC: Sharon Walker, Contracting Officer, (816) 426-7267 x241

This is a public announcement for a proposed contract action. In accordance with Far Par 5.101 as required by the Small Business Act (15 U.S.C. 637(e) and the Office of Federal Procurement Policy Act (41 U.S.C. 416).

DESC: The U.S. Department of Commerce (USDOC), National Oceanic Atmospheric and Administration (NOAA), and the Southeast Office for Law Enforcement, St. Petersburg, FL intends to award a sole source purchase order, base from date of award thru September 2006 and one-five month option period, October 1, 2006 through February 28, 2007 to A-CTI Answer Connect Teleservices, Inc., Portland OR. A-CTI has been identified as the only qualified source to offer an answering service, data collection, and reporting full service protection plan for the Southeast Reef Fish Trap Initiation and Termination. The contractor will operate a message center to receive trip initiation and termination reports. The message center will feature live operators available to take reports 24/7. The message must: 1) answer calls within 2 minutes (preferably less than one minute). Automatically capture callers phone number, using caller ID equipment. 2) Elicit and record information required by 15 CFR 622.5(a)(1)(ii)(A)(2) for two types of calls from approximately 65 vessels with permits endorsed for fish trap gear, using a script. Each call is to be assigned a unique call number associated with that call. 3) Forward any information reported including information from calls terminated by either party prior to completion of the script as follows by fax to 2 fax machines within 15 minutes of termination of the call, and also, by email within 15 minutes of termination of the call (in comma-delimited format), loaded into a secure website within 15 minutes of termination of the call, 4) Provide weekly reports by Monday of the following week, regarding number calls handled during the week. The incumbent contractor enters data into its proprietary database and web infrastructure and maintains the data for the NMFS Enforcement personnel to access statistical reports and intelligence information. At this time, the Government does not have rights to the data. Until such time as the Government can obtain the rights and develop its own database, it is in the Government's best interest to continue with the current contractor avoiding any disruption in service. This service will not longer be required after February 2007. Consequently, the Government does not believe it

would be advantageous to recompile the requirement at this time. To recompile would require a new 800 number publication in the Federal Register; providing the new number to all affected fishers; replacing the existing database and web infrastructure; reloading data. This would result in an additional expense to the Government a potential disruption in service that would be a violation of a regulatory statute under 50 C.F.R.622,7(a)(ii)(A)(2)(i) and (ii). If no qualified responses are received, the Government intends to contract with A-CTI AnswerConnect Teleservices, Inc This is a small business set-aside. The NAICS code for this action is 561421. Size standard not to exceed 500 employees. . This support service is being procured under the guidelines of FAR Part 12, Acquisition of Commercial Items. Interested parties should provide; i.e. business size, technical capability to provide the service without disruption; knowledge of the services being performed for the NMFS and references. Interested parties must respond within seven (7) days after publication of this notice to be considered by the Government. If no affirmative responses are received, the government intends to issue a purchase order to the A-CTI AnswerConnect Teleservices, Inc. Faxed information can be sent to 816-426-7530, Attn: Sharon Walker. The Central Region Administrative Division (CRAD), requires that all contractors doing business with the Acquisition Office must be registered with the Central Contractor Registry (CCR). No award can be made unless the vendor is registered in CCR. For additional information and to register in CCR please access the following website: <http://www.ccr.gov/>. In order to register with the CCR and to be eligible to receive an award from this acquisition office, all offerors must have a Dun & Bradstreet Number. A Dun & Bradstreet number may be acquired free of charge by contacting Dun & Bradstreet on-line at <https://www.dnb.com/product/eupdate/requestOptions.html> or by phone at (800) 333-0505. Responses should be faxed to 816-426-7530. Attn: Sharon Walker.

This notice may be removed after October 11,2005

Posted at CRAD (Website) Kansas City, Missouri